

5 Year Limited Warranty for Single Point Watering Systems

Flow-Rite Controls Warranty Policy for Single Point Watering Systems (SPW) as used on Flooded Lead Batteries.

Flow-Rite Controls warrants to Purchaser that its product, the Single Point Watering (SPW) kit, will be free of all defects in material and workmanship for five (5) years after the date of purchase. If within five years of the date of purchase, the SPW kit, fails to perform due to a manufacturing defect, Flow-Rite Controls will repair or replace the SPW kit, free of charge.

A CARE (Customer Action Request) Number must be obtained from Flow-Rite Controls (through your SPW supplier) prior to returning product for warranty consideration. Purchaser must send any product covered under this warranty, along with a copy of supplier's invoice and description of the problem to: Flow-Rite Controls, 960 74th St SW, Byron Center, MI 49315.

1 Year Limited Wear Limited Warranty for Water Supplies & Level Lites

Flow-Rite Controls warrants to Purchaser that its product, Water Supplies and Level Lites, will be free of all defects in material and workmanship for one (1) year after the date of purchase. If within one year of the date of purchase, the product, Water Supply or Level Lite, fails to perform, Flow-Rite will repair or replace the product, Water Supply or Level Lite free of charge. Purchaser should send any product covered under this warranty, along with a copy of supplier's invoice and description of the problem to Flow-Rite Controls, 960 74th Street SW, Byron Center, MI 49315. Prior to sending back product, a Return Goods Authorization number must be obtained by contacting Flow-Rite Controls.

Disclaimer of Warranties: It is expressly understood and agreed that the buyer's sole and exclusive remedy shall be repair or replacement of defective parts, and that Flow-Rite Controls shall not be liable for damages or injuries to persons or property. In no event shall Flow-Rite Controls be liable for more than, and the buyer's exclusive remedy shall be limited to, the price of goods alleged to be defective. This limited warranty expressly excludes any incidental or consequential damages.

Flow-Rite Controls Replacement Plus +

Effective on SPW Valves Manufactured October 2007 or Later

Flow-Rite wants to ensure that your SPW system is always functioning properly. If a swivel T, Gasket or O-Ring is ever damaged or broken during regular battery use we will replace the parts at no charge. Please follow normal return authorization process.

In addition, if the SPW kit is installed by an authorized representative in accordance with our installation instructions and a defect in this SPW system is the cause of a cell or battery failure (Flow-Rite Controls may require battery reports and test results as well as our own technical inspection) Flow-Rite Controls will repair or replace the cell or battery at its option and at its expense. *

This warranty is subject to the following terms and limitations: (see page 2)

- The SPW system must be installed in agreement with Flow-Rite's current installation and operation instructions.
- The user must follow the recommended watering and maintenance procedures as directed by the Flow-Rite Controls and battery manufacturer's operation and maintenance manuals.
- The user must only fill the SPW system from Flow-Rite Controls authorized or approved water supplies.
- The warranty is void if the product is subject to misuse, abuse, inadequate maintenance or physical damage other than normal wear and tear.
- The warranty applies to the original user of the product and is not transferable. It applies only to product located in North America.

Flow-Rite Controls, at its option may require the following: documentation of who installed the SPW system, serial number of the battery, watering logs, photographs of installation or proof of purchase (copy of original invoice).

Warranty claims must be submitted through your SPW supplier. Flow-Rite Controls, at its option, has the right to inspect the warranty claimant's facility for proper installation, operation and maintenance procedures of the battery watering system.

Disclaimer of Warranties: It is expressly understood and agreed that Flow-Rite Controls shall not be liable for damages or injuries to persons or property. Failure to promptly report a malfunction in your system may limit your coverage. This limited warranty expressly excludes any incidental or consequential damages. Because Flow-Rite's warranty excludes any incidental or consequential damages, Flow Rite recommends for the first three months checking electrolyte levels once a month. Thereafter, check electrolyte level once per quarter.

**Limited to cost of repair, does not include travel or transportation. Covered costs are subject to Flow-Rite Controls warranty cost schedule.*

For valves dated October 2007 and earlier, contact Flow-Rite Controls at (616) 583-1700.

Payment Terms: Cash in advance, C.O.D., Visa, Mastercard, Discover, American Express or Net 30 days for companies with approved credit. Any account with outstanding balances older than 15 days past the invoice date will be placed on credit hold.

Freight Terms: EXW - Ex Works: Flow-Rite Controls, Byron Center, MI, USA

Return Policy: Contact Flow-Rite Controls to obtain a CARE Number. No restock fee for parts returned in new condition within 30 days. 15% restock fee for parts returned in new condition after 30 days. All dated products will be eligible for return up to 90 days. Non-dated products in new condition will be eligible for return past 90 days if they are current production. Non-current production items will be eligible for return at Flow-Rite's discretion. Used items and valves that have been exposed to acid will not be eligible for return.

Orders: All orders must be submitted in writing. Purchase orders can be faxed to (616) 277-5137 or emailed to orders@flow-rite.com.

Please Note: Flow-Rite may require battery reports and test results, as well as our own technical inspection.